



EDUCATION



Production Management Course Overview

This interactive production management course is designed to set you on a path to improving productivity and flow of work through your bodyshop.

A heavy emphasis is placed on:

- Better understanding the pre-repair or pre-production activities necessary to ensure the vehicle repair meet customer, insurer, fleet and dealer standards and can flow smoothly through the production process.
- Better understanding and improving the production activities that affect your product, your processes and your people.
- Defining the role the Production Manager plays in producing a quality product.
- Helping to improve your understanding of the process to implement a linear flow of production through your facility.
- Introducing you to the Axalta tools available to help you implement the practices introduced in this course.
- Reviewing the key leadership strategies needed to implement the changes suggested and refine your managerial skills.

Key Needs of Successful Course Attendees:

- Willingness to implement new systems or processes.
- Need to improve Technician efficiency.
- Would like to further reduce repair cycle times.
- Need for consistency in the repair process.
- Desire to further improve customer satisfaction through enhancements like on time delivery.
- Wish to improve profitability.

Who Should Attend?

- Production Managers, Repair Planners, Shop Owners or Managers.

Benefits:

- Reduce repair cycle times and supplement frequency to drive work from insurers and fleets.
- Avoid starting a Lean transformation without basic processes in place.
- Improve ability to identify barriers to production and the actions necessary to reduce them.
- Designed to improve repair quality by reviewing the items necessary to ensure product performance success.



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Transforming your company to a Lean thinking culture is a long journey. Axalta Services can support you locally and answer any implementation questions.

Course Outline:

1. Barriers to Production: Exercise to identify production barriers and their causes.
2. Pre-Production Activities: Review of damage analysis, scheduling, check-in, prewash, repair planning, on-vehicle notes and auditing.
3. Production Activities - Your Product: Per-department ways to reduce the time-to-repair and material consumption; review of work standards and quality standards to ensure a quality repair.
4. Production Activities - Your Process: Review of the production walk through and release meeting; introduction of flow management and how to implement an innovative production planning board.
5. Production Activities - Your People: How to recruit staff, orient and train new staff and lead / manage using the situational leadership model.

How does this course differ from similar courses in the repair industry?

- Taught using a highly interactive guided learning model to keep attendees engaged in the learning process.
- Numerous hands-on exercises related to the collision industry, which emphasise the principles taught. You can also use the exercises in your bodyshop during your own implementation.

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